

Siemens Healthineers AG, SHS DI MR QT, Allee am Roethelheimpark 2, 91052 Erlangen

To affected users of the following Siemens Healthineers systems:
See Attachment 1

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Customer Advisory Notice MR015/26/P

Update to Annual Maintenance – Enhanced Venting System Checks

Dear Customer,

Siemens Healthineers would like to inform you of an update to the annual safety-related tests instructions applicable to the magnet venting system of your 3 Tesla MRI system. This update follows the previously performed Field Safety Corrective Action (FSCA) relating to the magnet venting system inspection (MR042/25/S).

What has changed?

To ensure continued long-term safety, Siemens Healthineers has updated the annual safety-related test instructions (SRT) as part of the routine maintenance plan. The following measures are now mandatory for your 3 Tesla MRI system:

1. Visual inspection of the primary venting path
A camera-based inspection of the inside of the primary venting path shall be performed annually to detect ice formation or other obstructions. Clear and objective intervention criteria have been established to determine when de-icing is required.
2. Enhanced helium leak check / depressurization test
An improved leak check and a new depressurization test with defined pass criteria have been integrated into the annual SRT to limit air ingress to a minimum and confirm proper venting performance.

These updated procedures ensure early detection of venting path restrictions and strengthen the preventive safety measures across the installed base.

Actions that should be taken by the system owner:

- Review updated safety-related test instructions: <https://doclib.siemens-healthineers.com/home>
- The updated procedures shall be performed during your scheduled annual maintenance visit by a qualified Siemens Healthineers Customer Service Engineer or a qualified service provider.
- You may continue using your MRI system normally.

Siemens Healthineers AG
Chairman of the Supervisory Board: Ralf P. Thomas;
Managing Board: Bernhard Montag, President and Chief Executive Officer;
Members of the Managing Board: Darleen Caron, Jochen Schmitz,
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Ongoing responsibilities

As the operator of the system, you remain responsible for ensuring that the MRI is maintained and operated in accordance with applicable safety standards and manufacturer guidelines. This includes, but is not limited to:

- Allowing service personnel access to the system for scheduled annual SRTs
- Ensuring compliance with safety protocols and documentation requirements

Dissemination of this advisory

Please ensure that all personnel responsible for operating, maintaining, or supervising the MRI system are aware of this advisory notice.

– If you have questions regarding this Customer Advisory Notice, or if you require support, please contact your local Siemens Healthineers service organization.

To the extent that Siemens Healthcare GmbH products are affected, this Customer Advisory Notice is made in the name of and on behalf of Siemens Healthcare GmbH.

Thank you for your cooperation and attention to this matter.

Sincerely yours,
Siemens Healthineers AG



*Electronically signed
by: Andreas Schneck
Reason: I am approving
this document
Date: Mar 26, 2026
10:00:20 GMT+1*

Andreas Schneck
Executive Vice President Magnetic Resonance
Magnetic Resonance
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Groezinger
Reason: signed on
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Date: Mar 26, 2026
09:58:41 GMT+1*

Joerg Teiche
Vice President Quality Management
Magnetic Resonance
Siemens Healthineers AG
Erlangen
Germany

Attachment 1

Product Name	Material Number	UDI-DI
MAGNETOM Verio	10276755	n.a.
MAGNETOM Skyra (DE)	10432915	04056869006703
Biograph mMR	10433372	04056869006741
MAGNETOM Verio Dot	10684333	04056869006673
MAGNETOM Prisma	10849582	04056869006727
MAGNETOM Skyra fit	10849580	04056869006710
MAGNETOM Verio Dot Upgr.	10684334	04056869006680
MAGNETOM Vida (DE)	11060815	04056869039176
MAGNETOM Skyra (CN)	11410327	04056869227139
MAGNETOM Lumina (DE)	11344916	04056869230740
MAGNETOM Vida Fit	11410481	04056869245188
MAGNETOM Vida (CN)	11516152	04056869260143
MAGNETOM Lumina (CN)	11516153	04056869260136
MAGNETOM Skyra Fit BioMatrix	11516217	04056869299273
MAGNETOM Cima.X Upgr. (DE)	11689304	04056869975245
MAGNETOM Cima.X (DE)	11647158	04056869975221
MAGNETOM Connectom.X	11371480	n.a.
BIOGRAPH One (DE)	11689172	04068151020472
MAGNETOM Cima.X Fit	11647159	04056869975238
MAGNETOM Cima.X (CN)	11689616	04056869996509